

1 ART

- Locator/Portal – prospective buyers can retrieve information on listed artists and the works they are offering for sale. Dealers and galleries can be automatically dialed if buyer wants to purchase. Schedules of showings can be broadcasts or recorded by zip code or other geographic area.

2 AUTOMOTIVE

- Dealer locator – access to nearest dealer, body shop and/or rental office by manufacturer, model or geographic location. Car locator may be used for same.
- Sales automation – number and extension may be assigned to vehicles for recorded sales pitch on vehicle details for after hours or non-solicitation style of sale. Same technology may be used for classified advertisement on the vehicle.
- Repair status – consumer call-in line for checking on status of car repair when left in shop. Shop can tie into database showing time out and amount or can leave recorded and/or canned message as to the status of the repair.
- Parts – location of inventory and availability and reservation from centralized database

3 CONSTRUCTION

- Time & Attendance tracking– employees call into system for check in/check out for time sheet database updates.
- Stock supply/availability – materials tracking and ordering.
- Inspections – scheduling of inspections and status verification. Inspector can call in and report inspection completed status and leave recorded notes and then get instructions to next job. Customer can call in to check status of inspection or location of inspector to find out where they are in queue and listen to any special notes on their completed inspection.
- Voice mail – employee mailboxes for location and scheduling broadcasting, paging and notification.

5 CORRECTIONS

- Parole reporting – call in status and location cross referencing by caller ID information. Voice recognition reporting for voice verification.
- Collect calling – prison system calling card style function for totally toll-free outbound calling
- Visitation – scheduling and recorded updates on families and inmates.
- Jury duty – candidate call in lines for locations, schedules and availability and initial surveys information

4 CORPORATE

- Auto attendant – front end menu to phone system with choices for data access, extension transfer, customer service lines, recorded product information, sold-on-hold, etc.
- Voice Mail – unified messaging with voice, fax, web, email from single access point and single number. Broadcasting, follow me, fax mail, fax forwarding, speed dial, calling card, conferencing and other productivity features expected on today's voice mail systems.
- FOD – Fax On Demand systems with auto forwarding or fax on the line style usage.
- AOD – Audio On Demand (just like FOD except with prerecorded voice information. Great for product testimonials, training and product information lines.
- Telemarketing – outbound calling and broadcasting with message capture and reporting.
- Order entry – T-Commerce™ (same as e-commerce but by telephone)

6 DISTRIBUTION

- Inventory status – checking on in stock, on order, back order, etc.
- T-Commerce™ (same as e-commerce except by phone)
- Catalog ordering – automated catalog ordering or mailing, account updates and status

7 EDUCATION

- Homework hotline – teachers can record information on assigned work so that absent students can call in to get daily class updates and still be prepared for next class.
- Report card – database updates for parents to call in and check report card and status as well as recorded comments from teacher regarding student progress.
- Financial Aid – automated fax of forms and status of aid and eligibility.
- Substitute scheduling – teachers can call in sick to automated line and request available substitutes while on the phone. Outbound broadcast to available substitutes and schedule confirmation.
- Tutoring – distance learning by audio and fax and testing/surveying via phone.
- Cafeteria – menus can be recorded and played back to parents/students by phone.
- Registration – class registration and availability.

8 ELECTRONIC MEDIA

- Pay per view – ordering and authorization.
- Home shopping – ordering and reservations.
- Interactive video/shows – call in lines to accept survey data, game card entry, etc.

9 ENTERTAINMENT

- Ticket sales & reservations
- Booking & scheduling of talent
- Horoscopes
- Lottery style games
- Theater/movie schedules and trailers
- Music playback & surveys
- Call in line for artists and playback on web or membership based systems

10 FINANCIAL

- Banking by phone
- Stock tracking and notification
- Rates by phone and geographic location
- Branch locator.

11 GOVERNMENT & PUBLIC SECTOR

- Interactive surveys/polls – capture from in bound calls or outbound broadcasts. Collect recorded data or yes/no, true/false, date or multiple choice input. Directly recorded to database or send in importable format
- VISA/Passport tracking line
- Election tracking – track county results
- Chamber of Commerce lines – track membership and business info. Data.
- Traffic & construction update line for citizens
- Voter registration and verification

